

**CITY OF CLOVERDALE
CITY COUNCIL**

RESOLUTION NO. 039-2020

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CLOVERDALE ADOPTING A WATER DISCONTINUATION POLICY TO COMPLY WITH THE WATER SHUTOFF PROTECTION ACT SB 998

WHEREAS, the Water Shutoff Protection Act was established when SB 998 was enacted in 2018; and

WHEREAS, the Water Shutoff Protection Act increases protections to residents associated with discontinuation of water service due to non-payment; and

WHEREAS, the Water Shutoff Protection Act requires certain actions by all urban and community water systems with 200+ service connections before the discontinuation of water service for non-payment can occur; and

WHEREAS, the Water Shutoff Protection Act includes, but is not limited to, the following requirements for urban and community water systems:

- a. Adopt a written policy on discontinuation of water service for non-payment.
- b. Post the water shutoff policy on the City's website or supply upon request.
- c. Refrain from shutting off water service for non-payment for at least 60-days and provide multiple notices (mail and in person) to landlord and tenant(s) prior to discontinuation of water services.
- d. Refrain from shutting off water service in certain specified conditions, such as financial hardship and serious health condition.
- e. Develop and implement plan for deferred payments and alternative payment schedules.
- f. Develop and implement a formal mechanism for a customer to contest or appeal a bill.
- g. Provide telephone number for a customer to contact to discuss options to avoiding water shutoff for non-payment.
- h. Provide water shutoff policy and related notices in all languages required by statute and also spoken by 10% or more of customers residing in the water system's service area.
- i. Maintain required data as required by the State Water Resources Control Board for annual water report on discontinuation of water service for non-payment.

NOW, THEREFORE, BE IT RESOLVED that the City Council does hereby adopt a Resolution Approving Water Discontinuation Policy to Comply with the Water Shutoff Protection Act SB 998.

The foregoing Resolution No. 039-2020 was duly introduced and adopted by the City Council of the City of Cloverdale at its regular meeting held on this 8th day of April 2020, by the following roll call vote:

AYES:	(5)	Councilmembers Bagby, Brigham and Cruz, Vice Mayor Turner, and Mayor Wolter
NOES:	(0)	None
ABSTAIN:	(0)	None
ABSENT:	(0)	None

APPROVED:



Gus Wolter, Mayor

ATTEST:



Irene Camacho-Werby, City Clerk

I, IRENE CAMACHO-WERBY, City Clerk of the City of Cloverdale, do hereby certify that the foregoing is a full, true, and correct copy of Resolution No. 039-2020 adopted by the City Council of the City of Cloverdale on the 8th day of April 2020.



Irene Camacho-Werby, City Clerk

