



email: [customerservice@ci.cloverdale.ca.us](mailto:customerservice@ci.cloverdale.ca.us)

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## WATER/SEWER START SERVICE APPLICATION

**DATE TO START:** \_\_\_\_\_ You may be required to be on the property at the time water is turned on at this location.

**SERVICE ADDRESS:** \_\_\_\_\_

**Check one:**    I own this home    I rent (complete home owner/landlord info below)    I am agent for this property\*

**Have you had an account in Cloverdale prior to this application for service?**    No    Yes

If Yes, provide information below:

**Address of Last Account:** \_\_\_\_\_ **Approximate Date Closed:** \_\_\_\_\_

**Account Holder(s) First and Last Name:** \_\_\_\_\_

**Authorized User(s) on Account:** \_\_\_\_\_

**Mailing Address** (if different than service address): \_\_\_\_\_

**City / State / Zip:** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_ **Work Phone:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**Last (4) Digits Social Security number:** \_\_\_\_\_ **California ID#** \_\_\_\_\_ **Exp:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Employer Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Employer Address:** \_\_\_\_\_

**IF YOU ARE NOT THE PROPERTY OWNER, THE FOLLOWING INFORMATION MUST BE COMPLETED**

**Property Owner Name:** \_\_\_\_\_ **Property Owner Phone Number:** \_\_\_\_\_

**Property Owner Mailing Address:** \_\_\_\_\_

\*Agents must have a letter on file authorizing them to discuss matters related to managing this property, including shut-offs for non-payment by tenants, leak notification, excessive use notification, et cetera. *CMC 13.04.160(f) Failure to pay charges for water furnished to properties either owned by or rented or leased to the customer of record shall constitute a lien against the subject real property after due notice has been given to the owner of the real property. (Ord. 638-2006 (part), 2006; Ord. 477-93 (part), 1994)*

**I understand all fees are subject to change based on City Council Resolution and I am responsible for all charges accrued on the account. I acknowledge that I have received the form titled “City of Cloverdale Utility Department Important Water and Sewer Service Information” which outlines my responsibilities and billing and payment procedures; and I fully understand the terms and responsibilities of having a water/sewer account with the City of Cloverdale.**

**X** \_\_\_\_\_  
**Signature of Applicant/Account Holder**

\_\_\_\_\_  
**Date Signed**

**FULL PAYMENT REQUIRED**  
**(Checks made payable to the City of Cloverdale)**

- \$60.00** non-refundable start service fee
- \$150.00** deposit (applied to account on receipt of a written request after one year of penalty-free payments)
- \$75.00** deposit if direct debit form completed (applied to account upon request after six months of penalty-free payments)
- Deposit waived – prior acct on time payment history - must be verified to qualify for waiver
- \$150.00** instead of \$60.00 if same day service requested

**TOTAL DUE/PAID:** \_\_\_\_\_